

## **DYMO Label Software (DLS) version 6.1.1 for Mac (OS X ONLY)**

### **Platform:**

- Mac OS 10.1x requires 10.1.5
- Mac OS 10.2x requires 10.2.3 or later
- Mac OS 10.3x
- Support for OS X ONLY through direct USB connection
- **Note:** If you are not running Mac OS X, please return to our Drivers and Downloads page and select *DYMO Label Software Application Version 5.0.5 for Mac OS 8.6 to Mac OS 9.x*.

### **Features:**

Completely new user interface

### **Summary of Changes:**

- Enhanced support for CD/DVD labels with curved text
- Automatic software updates
- Corrects installation issues
- On-label text formatting and editing
- Improved Address Book
- Updated Add-in for Microsoft Word for Mac
- Improved handling of label templates
- Smart Paste functionality

### **System Requirements:**

- 15 MB of hard disk space
- 8 MB of available RAM
- Open USB port
- CD ROM or Internet connectivity

### **Installation Instructions:**

1. Download the DLS version 6.1.1 software to your desktop
2. Double-click on the **DLS611Mac** folder
3. Double-click on **DYMO Label Software Installer**
4. Select **Easy Install** and follow the on-screen instructions
5. If you get a Permissions Error, see instructions on page 3 of this document

### **Special Instructions and Important Notes:**

- This new application (DLS 6) does not overwrite your old software. It will install in its own folder.
- We recommend that you use the latest version of Mac OS that is available. To check, you can go to **System Preferences > Software Updates > Check Now** and if there is an OS update that appears, download it. Then install your new DYMO Label Software.

### **If you are upgrading from LabelWriter software older than DLS 4:**

- You will not be able to import database files into DLS 6

### **If you are upgrading from DLS 4:**

- DLS 4 label templates can not be used in DLS 6. You will need to recreate them.
- Use the following directions to import database files into DLS 6:
  1. While in Classic mode, open the DYMO software and **Export** your list to your desktop
  2. Using **Sherlock**, do a search for all references to **DYMO LabelWriter** and **Uconnect** and **Delete** these files.
  3. Restart your computer in straight OS X
  4. Download the DLS 6.x software
  5. Make sure your LabelWriter is in direct connection with your Mac
  6. Install DLS 6.x
  7. Restart your system back into OS X.
  8. Launch the new DLS 6.x
  9. Open the **List Manager** and **Import** your saved data

### **If you are upgrading from DLS 5:**

- If you have upgraded to Max OS X and installed DLS 6.x all you need to do is open your old Address list from within the DYMO software and then save it in the new AddressBook folder.
- We recommend that prior to deleting DLS 5.x you move all your existing data to DLS 6.x
- Once you have saved a file in DLS 6.x it will no longer be compatible with DLS 5.x

If you are trying to load DLS 6.1 and an error message appears stating one or more of the following:

- a permissions error
- "Error Creating folder...Access Denied"
- an error number such as "1008:5,-5000" or "1008:9, -5000"

**Possible Causes:**

- a conflict when the installer tries to load the Microsoft Word add-in upon installation
- the user not having administrative rights
- a problem with the disk permissions

**Solution 1**

If the error message appears toward the very beginning of the installation process, try the following (if not, skip to Solution 2):

1. Quit the installation of DLS
2. Click on **Macintosh HD**
3. Click on **Applications > Microsoft Office X**
4. Highlight **Microsoft Word**
5. With **Microsoft Word** highlighted, go to **File > Get Info**
6. In the **Get Info** window, you will be able to rename Word. Do so by adding an underscore to the end (it should look like this: *Microsoft Word\_* )
7. Close out of all the windows
8. Try installing DLS again
9. After installation (successful or not), follow the procedure above to change the application name back to **Microsoft Word** (removing the underscore).

**Solution 2**

If the error message is not appearing at the very beginning of the installation process, or if Solution 1 didn't solve the problem, try the following:

1. Log in using an administrator account
2. Click on **Macintosh HD**
3. Click on **Applications > Utilities > Disk Utility**
4. Click on the **First Aid** tab and select **Repair Disk Permissions**. When the repair is complete, quit **Disk Utility**
5. Try to install the DYMO Label Software (DLS) again

### **Solution 3**

If you're still unable to completely install the Dymo LabelWriter software, you'll have to log in as the root user and install it under the root account.

**IMPORTANT NOTE:** The root account has unrestricted access to files/system files. Any mistakes made under the root account may irreparably damage your system. Please use extreme caution when installing/uninstalling software, changing settings, deleting files, etc while logged into the root account.

1. Go to: **Macintosh Harddrive > Applications > Utilities** and double-click on **NetInfo Manager**.
2. At the menu bar at the top of NetInfo Manager, click on **Security** and select **Authenticate**. This will prompt you to enter your password (the password for the account you are currently logged into).
3. Click on **Security** once more and select **Enable Root User**. At this point you'll be prompted to enter a non-trivial password for the root account (note the password you select -- you'll need it again later).
4. Close **NetInfo Manager**.
5. Bring up **System Preferences** and click on the **Accounts** icon.
6. Click on the **Login Options** icon. Where it says **Display Login Window As**, select **Name and password**.
7. Close **System Preferences**.
8. Click on the **Apple icon** located in the upper left-hand corner of your screen and select **log out**
9. At the login screen enter:
  - **root** for the username, and
  - the password you assigned to the root account earlier
10. Try to install the DYMO Label Software again.
11. After you've installed the software, add the LabelWriter printer to the printer list.
12. Once you've completed the installation of the DYMO printer, immediately log out of the root account.
  - **NOTE:** Do NOT stay logged in as the root account, as any mistakes made under this account can adversely affect your entire computer.
13. Log back into OS X under your normal account.
14. You should now be able to launch the DYMO Label Software, located in **Applications > DYMO Label**.
15. For security purposes, you should now disable the root account. To do this, open the **NetInfo Manager** utility and click on the **Security** menu. Re-**Authenticate** yourself and select **Disable Root User** from the menu.